

L Number	Hits	Search Text	DB	Time stamp
1	771266	report\$1 or feedback or interact\$5 or complain\$3	USPAT; US-PGPUB	2004/06/01 15:05
5	792561	client or user or caller or 'calling party' or customer	USPAT; US-PGPUB	2004/06/01 15:17
6	78211	(report\$1 or feedback or interact\$5 or complain\$3) with (client or user or caller or 'calling party' or customer)	USPAT; US-PGPUB	2004/06/01 15:16
7	65638	(report\$1 or feedback or interact\$5 or complain\$3) near5 (client or user or caller or 'calling party' or customer)	USPAT; US-PGPUB	2004/06/01 15:18
8	2133349	agent or representative or CSR or 'customer rep'	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/01 15:35
9	2578	((report\$1 or feedback or interact\$5 or complain\$3) near5 (client or user or caller or 'calling party' or customer)) with (agent or representative or CSR or 'customer rep')	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/01 15:36
10	4251369	record\$3 or stor\$3	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/01 15:22
11	19030	(record\$3 or stor\$3) near3 (report\$1 or feedback or interact\$5 or complain\$3)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/01 15:23
12	625	((report\$1 or feedback or interact\$5 or complain\$3) near5 (client or user or caller or 'calling party' or customer)) with (agent or representative or CSR or 'customer rep')) and ((record\$3 or stor\$3) near3 (report\$1 or feedback or interact\$5 or complain\$3))	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/01 15:36
13	60	((report\$1 or feedback or interact\$5 or complain\$3) near5 (client or user or caller or 'calling party' or customer)) with (agent or representative or CSR or 'customer rep')) and ((record\$3 or stor\$3) near3 (report\$1 or feedback or interact\$5 or complain\$3)) and 379/\$.ccls.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/01 15:26
14	174	((report\$1 or feedback or interact\$5 or complain\$3) near5 (client or user or caller or 'calling party' or customer)) with (agent or representative or CSR or 'customer rep')) and ((record\$3 or stor\$3) near3 (report\$1 or feedback or interact\$5 or complain\$3)) and 705/\$.ccls.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/01 15:36
15	2	6542602.pn.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/01 15:31
16	1905112	individual or person	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/01 15:36
17	2852	((report\$1 or feedback or interact\$5 or complain\$3) near5 (client or user or caller or 'calling party' or customer)) with (individual or person)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/01 15:36

18	763	((report\$1 or feedback or interact\$5 or complain\$3) near5 (client or user or caller or 'calling party' or customer)) with (individual or person)) and ((record\$3 or stor\$3) near3 (report\$1 or feedback or interact\$5 or complain\$3))	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/01 15:36
19	179	((report\$1 or feedback or interact\$5 or complain\$3) near5 (client or user or caller or 'calling party' or customer)) with (individual or person)) and ((record\$3 or stor\$3) near3 (report\$1 or feedback or interact\$5 or complain\$3)) and 705/\$.ccls.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/01 15:37
20	28	((report\$1 or feedback or interact\$5 or complain\$3) near5 (client or user or caller or 'calling party' or customer)) with (individual or person)) and ((record\$3 or stor\$3) near3 (report\$1 or feedback or interact\$5 or complain\$3)) and 705/1.ccls.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/06/01 15:37